**Tags serviceprotocol**Updated 20250120

Order number: {OrderNo}

Date: {Date} or {Date+365}

Performed by: {PerformedBy}

Last edited by: {LatestEditBy}

Order type: {OrderType}

**Customer**

Customer name: {Customer}

Invoice address (customer invoice address): {CustomerAddressRow1} + tags for address

Delivery address (visit address on customer record): {DeliveryAddressRow1} + tags for address

Customer order number: {CustomerOrderNo}

Cost Center: {CostCenter}

Facility: {Facility}

Address Row 1: {FacilityAddressRow1}

Address Row 2: {FacilityAddressRow2}

Postal code: {FacilityPostalCode}

Place {FacilityAddressPlace}

Country: {FacilityAddressCountry}

Region: {FacilityAddressProvince}

Person of contact (on the Service order): {ContactName}

Title: {ContactTitle}

Email address: {ContactEmail}

Mobil phone: {ContactMobilePhoneNo}

Phone: {ContactPhoneNo}

**SERVICE OBJECT INCL. SERVICE POINTS, ARTICLES and IMAGES.**

This "outer" table gives you all information about an object. If you have more objects, the table is repeated for each object. It is therefore important that the tables are laid out in this way so that all information and service objects are included in the printout.

However, columns with information you do not want can be removed.

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| {PerformedServices}

|  |  |
| --- | --- |
| SERVICE OBJECT | Model |
| {ServiceObject} | {ServiceObjectModel} |
| Serial number | Machine number |
| {ServiceObjectSerialNumber} | {ServiceObjectMachineNumber} |
| Comments on.the Service object | Next service date (can be as full date or just month or/and year. |
| {ServiceObjectComment} | {ServiceObjectNextService}{ServiceObjectNextServiceYear}{ServiceObjectNextServiceMonth} |
| {ServiceObjectname}Additional information from Info template, each "name" in the template is put in a tag. Example: name in the "oil level" template becomes the tag {ServiceObjectoillevel}. |  |

SERVICE POINTS (See another alt at the bottom of this document)

|  |  |  |  |
| --- | --- | --- | --- |
| {ServiceCheckPoints}SERVICE POINTS | STATUS | VALUE | Comments |
| {ServiceCheckPointLabel}{**ServiceCheckPointLabelHeader**}  | {ServiceCheckPointStatus} | {ServiceCheckPointValue} | {ServiceCheckPointComment} |

UPLOADED PHOTOS

|  |
| --- |
| {ServiceCheckPointImages} |
| {ServiceCheckPointLabel}{Images} |

 |

**ARTICLES (PARTS)**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| {Articles}Article number | Description | Amount | Unit | Discount | Price/piece | Total price | Storage place |
| {ArtNo} | {Description} | {Amount}  | {Unit} | {Discount}% | {Price} | {TotalPrice} | {StoragePlace} |

**OTHER ARTICLES/TIME**

| {OtherArticles}Article number | Description | Amount | Unit | Discount | Price/piece | Total price | Storage place |
| --- | --- | --- | --- | --- | --- | --- | --- |
| {ArtNo} | {Description} | {Amount}  | {Unit} | {Discount}% | {Price} | {TotalPrice} | {StoragePlace} |

**Comments section**

Date of comment and name of the person who wrote the comment.
{ExternalComments} – only comments that are marked as public are displayed.

{InternalComments} – only comments that are marked as internal are displayed.

{Comments} – all comments - both external and internal are displayed

|  |  |
| --- | --- |
|  Signature performer:{SignatureClarification} | Customer signature:{SignatureClarification} |
| {SignatureImage} | {CustomerSignatureImage} |

**Alt 2: SERVICE COMPONENTS WITH IMAGES IN THE SAME ROW**

With this variant, there is no need for a separate table for the images, they are displayed together with "their" service point.

|  |  |
| --- | --- |
| **Service components** {ServiceCheckPointWithImages} | Value/status/comments and images |
| {ServiceCheckPointLabel} | {ServiceCheckPointValue}{ServiceCheckPointStatus}{ServiceCheckPointComment}{Images} |